



Tariff regulations

General provisions

The transportation of persons on the facilities of Bergbahnen Obersaxen AG and Piz Mundaun AG is based on the Federal Law on Passenger Transportation (SR 745.1) as well as on these tariff regulations and the separately announced ticket and subscription prices, which vary according to validity period and user category. The place of jurisdiction is Obersaxen Mundaun. Special regulations based on official provisions and measures in exceptional situations (pandemic, energy, etc.) remain reserved.

All tickets and season tickets are personal and non-transferable. They cannot be exchanged for other tickets or season tickets at a later date.

With regard to data protection, please refer to our guidelines published on our website. Data protection | Bergbahnen Obersaxen Mundaun

Transportation of persons and sports equipment

Children up to the age of 5 travel free of charge when accompanied by an adult, but still require a ticket for passage through the ticket inspection facilities. For safety reasons and out of consideration for the children, skiers carrying small children on their backs are not permitted to travel.

Children aged 6 to 12, young people aged 13 to 17, students/apprentices up to and including the age of 24, and senior citizens aged 64 (women) and 65 (men) receive tickets at a reduced rate. The age categories are determined by the date of issue of the tickets/season tickets and the date of birth.

Discounts are granted upon presentation of appropriate identification (ID card, apprentice/student ID). Subsequent presentation and associated refunds are not possible.

Closed groups of 15 or more people, such as sports clubs, schools, and bus companies, receive discounts on request in accordance with special fare schedules (collective purchase, no individual sale).

Sleds and other approved sports equipment are transported free of charge. However, transport is at your own risk; the railway operator accepts no liability for any damage or loss. The instructions of the railway staff must be followed.

Refunds and replacements

Refunds (with a written request by April 30, 2026, at the latest) will be made for ski passes valid for two days or more. These will be granted to the holder of the ski pass or season ticket under a separate arrangement if they can prove that they are prevented from continuing to use the ski pass or season ticket for compelling reasons such as accident or illness. Refunds will only be made upon return of the ski pass and a certificate issued by a doctor. Relatives and acquaintances are not entitled to a refund. No refunds will be granted on family tickets (except in the case of pandemic regulations). Single trips and day tickets are non-refundable.

**Refunds for season passes:**

until December 15, 2025: purchase price - 20%

until January 10, 2026: purchase price - 50%

until January 31, 2026: purchase price - 75%

from February 1, 2026: no refund

In the event of the entire snow sports area being closed as a result of government measures, a pro-rata refund or credit note for the purchase price of the season ticket will be granted in accordance with special regulations.

Lost tickets will not be replaced. Exception: Season passes upon presentation of proof of purchase with subscription number. A processing fee of CHF 30.00 will be charged.

Due to disruptions in service provision such as operational closures, operational restrictions, or closures due to force majeure such as wind and weather conditions, avalanche danger, lack of snow, closure of ski runs, strikes or official orders and recommendations, operational disruptions (e.g. due to technical defects or power outages), there shall be no entitlement to refunds, extensions or compensation.

Misuse and conduct

Subscriptions obtained under false pretences will be blocked with immediate effect and without any entitlement to a refund. Any misuse of tickets, in particular the transfer of ski passes or the alteration of the information contained therein, will result in immediate withdrawal without compensation. In addition to the regular fare, a surcharge of at least CHF 250 will be levied in accordance with Art. 20 of the Federal Law on Passenger Transport. Civil or criminal proceedings remain reserved.

In addition to automatic ticket inspection, railway staff will carry out random checks to ensure that tickets are not being used improperly.

In the event of reckless behavior, disregard for general safety and order regulations at stations and facilities, during travel on ski slopes, failure to observe FIS rules, signals, and barriers, the ticket will be confiscated without compensation, as will be the case when traveling on avalanche-prone slopes and in forest and wildlife protection zones.

Liability

The liability of the cable car companies is limited to gross negligence and intentional behavior.

Bergbahnen Obersaxen AG / Bergbahnen Piz Mundaun AG

Obersaxen, December 2025

General Terms and Conditions

The General Terms and Conditions (GTC) apply to all services and products of Bergbahnen Brigels AG.

General

Personalised ski passes are non-transferable. The resale of lift tickets to third parties is not permitted and may be reported in accordance with the Swiss Criminal Code (StGB).

Annual Pass Bergbahnen Brigels AG

Validity and Prices

The annual pass is valid from 1 June to 31 May. During the presale period, the annual pass can be purchased at discounted rates or as part of special promotions.

Categories

Children up to 5.99 years ride free of charge but still require a ski pass for the turnstiles. Junior tariff applies from 6 years up to 16.99 years. Apprentice and student tariff applies up to the age of 24.99. The senior tariff applies from the age of 64. Adults from 17 years. The determining factors for category assignment are the date of issue of the ski pass and the date of birth.

Residence Requirement for Locals

The tax residence for locals and second-home owners is checked with the municipality. Any discrepancies will be charged retroactively.

Sales Conditions

Disability, identity, apprentice, and student IDs must be presented when purchasing a ski pass at the ticket office. All ski passes are loaded onto so-called Keycards, which are sold for CHF 5.00 without deposit. The Keycard becomes the property of the guest and can be reloaded and reused at any time at the cable cars or online.

All prices are in Swiss francs and include VAT. During the presale period, annual passes can only be paid in Swiss francs.

Ski Ticket FLEX prices are dynamic and can be viewed and purchased online at www.brigels-bergbahnen.ch. Ski Ticket FLEX can be purchased exclusively online in advance at very favourable rates.

Reloading can be done onto an existing Keycard or onto the SwissPass. Neutral ski cards can be purchased at over 700 points of sale in Switzerland (kiosk, avec-Shop, Press & Books Store). Except in cases of illness or accident, no refunds are granted on purchased ski passes. Service and price changes are subject to change at any time.

Lost and Forgotten Tickets and Passes

Lost day tickets are not replaced. Annual passes and multi-day passes are replaced only upon presentation of the blocking number receipt and against a service fee of CHF 5.00 for the Keycard.

Refunds in Case of Accident, Illness, or Death

Refunds in the form of a credit note are issued only upon presentation of a medical certificate and only for the person concerned. Credits can be redeemed at the restaurants La Famusa, Bergrestaurant Alp Dado, or at the ticket offices.

No refunds are granted for day tickets, 2-day tickets, family passes, multi-year passes, choice passes, or season parking passes.

Multi-Day Passes

For multi-day passes, unused days from the 3-day pass onwards will be refunded. No refunds are granted for day tickets, 2-day tickets, choice passes, or parking fees..

Refunds for annual passes:

80% of the purchase price until 15 December
50% of the purchase price until 10 January
25% of the purchase price until 31 January
No refund from 31 January onwards

No Refund

No claims for refunds, extensions, or compensation arise due to disruptions in service provision or operational restrictions/closures caused by force majeure—such as wind and weather conditions, avalanche danger, lack of snow, slope closures, strikes, or official orders and recommendations—or due to operational issues (e.g., technical defects or power outages).

Misuse, Wildlife Protection Zones, Ski Pass and Parking Controls

Ski Passes

resale, transfer of personalized lift tickets, incorrect age or residence information, entering wildlife and forest protection zones, or gross negligence in disregarding official prices, slope, and safety regulations are prohibited.

Violations may result in administrative fees of up to CHF 400 and immediate payment of the day ticket. Entering wildlife protection zones results in a fine of CHF 150 issued by the Canton of Graubünden.

We reserve the right to file a police report in any case.

No compensation or retroactive category adjustments will be granted.

All tickets are automatically checked at the turnstiles. The lift staff carry out regular ski pass inspections. Personal identification and all documents that entitle the holder to a discount must be presented upon request by employees of Bergbahnen Brigels.

Parking Fees

Unpaid or expired parking fees will be charged an additional fee of CHF 40 by Securitas AG.

In Zone 1, parking is strictly prohibited at night. Illegally parked vehicles in Zone 1 will be towed at the vehicle owner's expense. We reserve the right to file an official complaint.

Safety and Liability

The ski and sledding slopes are prepared daily with the utmost care by qualified personnel. The marked ski slopes are secured, opened, supervised, and monitored during operating hours from 08:30 to 17:00 by the ski patrol of Bergbahnen Brigels. Outside operating hours, the marked slopes are closed to allow for grooming.

No liability is accepted for personal injury or property damage resulting from disregarding instructions, carelessness, negligence, or entering lift facilities and slopes during or outside operating hours. Bergbahnen Brigels assumes no responsibility for damage to sports equipment.

We reserve the right to make changes to all printed and online information and price details.

These General Terms and Conditions are valid immediately and replace all previous versions.

Bergbahnen Brigels AG

Brigels, 01.01.2025