



Tariff regulations

General provisions

The transportation of persons on the facilities of Bergbahnen Obersaxen AG and Piz Mundaun AG is based on the Federal Law on Passenger Transportation (SR 745.1) as well as on these tariff regulations and the separately announced ticket and subscription prices, which vary according to validity period and user category. The place of jurisdiction is Obersaxen Mundaun. Special regulations based on official provisions and measures in exceptional situations (pandemic, energy, etc.) remain reserved.

All tickets and season tickets are personal and non-transferable. They cannot be exchanged for other tickets or season tickets at a later date.

With regard to data protection, please refer to our guidelines published on our website. Data protection | Bergbahnen Obersaxen Mundaun

Transportation of persons and sports equipment

Children up to the age of 5 travel free of charge when accompanied by an adult, but still require a ticket for passage through the ticket inspection facilities. For safety reasons and out of consideration for the children, skiers carrying small children on their backs are not permitted to travel.

Children aged 6 to 12, young people aged 13 to 17, students/apprentices up to and including the age of 24, and senior citizens aged 64 (women) and 65 (men) receive tickets at a reduced rate. The age categories are determined by the date of issue of the tickets/season tickets and the date of birth.

Discounts are granted upon presentation of appropriate identification (ID card, apprentice/student ID). Subsequent presentation and associated refunds are not possible.

Closed groups of 15 or more people, such as sports clubs, schools, and bus companies, receive discounts on request in accordance with special fare schedules (collective purchase, no individual sale).

Sleds and other approved sports equipment are transported free of charge. However, transport is at your own risk; the railway operator accepts no liability for any damage or loss. The instructions of the railway staff must be followed.

Refunds and replacements

Refunds (with a written request by April 30, 2026, at the latest) will be made for ski passes valid for two days or more. These will be granted to the holder of the ski pass or season ticket under a separate arrangement if they can prove that they are prevented from continuing to use the ski pass or season ticket for compelling reasons such as accident or illness. Refunds will only be made upon return of the ski pass and a certificate issued by a doctor. Relatives and acquaintances are not entitled to a refund. No refunds will be granted on family tickets (except in the case of pandemic regulations). Single trips and day tickets are non-refundable.



Refunds for season passes:

until December 15, 2025: purchase price - 20%

until January 10, 2026: purchase price - 50%

until January 31, 2026: purchase price - 75%

from February 1, 2026: no refund

In the event of the entire snow sports area being closed as a result of government measures, a pro-rata refund or credit note for the purchase price of the season ticket will be granted in accordance with special regulations.

Lost tickets will not be replaced. Exception: Season passes upon presentation of proof of purchase with subscription number. A processing fee of CHF 30.00 will be charged.

Due to disruptions in service provision such as operational closures, operational restrictions, or closures due to force majeure such as wind and weather conditions, avalanche danger, lack of snow, closure of ski runs, strikes or official orders and recommendations, operational disruptions (e.g. due to technical defects or power outages), there shall be no entitlement to refunds, extensions or compensation.

Misuse and conduct

Subscriptions obtained under false pretences will be blocked with immediate effect and without any entitlement to a refund. Any misuse of tickets, in particular the transfer of ski passes or the alteration of the information contained therein, will result in immediate withdrawal without compensation. In addition to the regular fare, a surcharge of at least CHF 250 will be levied in accordance with Art. 20 of the Federal Law on Passenger Transport. Civil or criminal proceedings remain reserved.

In addition to automatic ticket inspection, railway staff will carry out random checks to ensure that tickets are not being used improperly.

In the event of reckless behavior, disregard for general safety and order regulations at stations and facilities, during travel on ski slopes, failure to observe FIS rules, signals, and barriers, the ticket will be confiscated without compensation, as will be the case when traveling on avalanche-prone slopes and in forest and wildlife protection zones.

Liability

The liability of the cable car companies is limited to gross negligence and intentional behavior.

Bergbahnen Obersaxen AG / Bergbahnen Piz Mundaun AG

Obersaxen, December 2025

General Terms and Conditions of Bergbahnen Brigels AG (hereinafter referred to as BB AG)

Subject to change. The current GTC are published on the website: www.brigels-bergbahnen.ch/agb.

1. General Contractual Conditions

These General Terms and Conditions (GTC) apply to all services and products of Bergbahnen Brigels AG (BB AG). In addition to these General Terms and Conditions, the FIS rules of the International Ski Federation and the SKUS guidelines of the Swiss Commission for Accident Prevention on Snow Sports Descents are also considered integral parts of the contract.

1.1. Conclusion of Contract

The contract between the company and the customer is concluded upon ordering, purchasing, or using one or more services. Online orders are concluded upon written confirmation. By doing so, the service/product descriptions, prices, and conditions valid at the time of contract conclusion, as well as the then valid GTC, are accepted and form an integral part of the contract. These services may differ from printed materials and online publications. The GTC valid at the time of contract conclusion are deemed accepted without reservation.

1.2. Obligation to Identify

Personal identification documents and all other documents entitling the holder to a discount must be presented upon request by employees of BB AG at any time. All tickets are automatically checked at the turnstiles. Ski pass checks are carried out continuously by lift personnel.

1.3. Data Carrier

The KeyCard enables contactless access to all lifts and cable cars of BB AG. It can be reprogrammed with new validity data at any time and is therefore usable for several years. The KeyCard is available at all sales points for a fee of CHF 5.00 (no deposit, i.e., no refund of the card fee). Clearly defective KeyCards are not replaced free of charge. KeyTickets are free-of-charge, contactless single-use tickets. They are used for single rides.

1.4. Data Protection

The privacy policy of BB AG informs about which data is collected, how it is used, and which rights customers have regarding their data. It is available at www.brigels-bergbahnen.ch/datenschutz

2. Age Categories and Group Definitions

2.1. Age Categories

BB AG defines the following age categories: children up to 5.99 years travel free of charge but require a ski pass for turnstiles. Junior tariff applies from 6 years up to 16.99 years. Apprentice and student tariff applies up to the age of 24.99 years. Senior tariff applies from the age of 64 years. Adults are from 17 years. Relevant for classification into categories are the issue date of the ski pass and the date of birth.

2.2. Families

A family consists of up to two parents plus any number of children/young people living in the same household.

2.3. Groups

Groups are closed groups such as associations, clubs, organizations, and companies from 10 persons who stay in the same accommodation. For groups with fewer than 20 persons, identical arrival and departure dates are additionally required for all members. The group leader must order, collect, and pay for the tickets of all group members.

2.4. Schools

The school tariff applies exclusively to officially recognized schools with a minimum of 10 participants.

3. Prices and Payment Terms

3.1. Prices

Prices are published in printed materials and online publications of BB AG and include statutory VAT. In the event of differing tariff information in brochures and electronic media, the provisions according to the current publication on the website www.brigels-bergbahnen.ch apply. Online ticket prices are partially discounted. They may vary and are not fixed. The current booked prices apply. All prices are in Swiss francs (CHF).

3.2. Payment

Payment is made upon conclusion of the contract and issuance of tickets in cash or cashless payment methods. Cashless payment methods accepted by BB AG are specified at the points of sale. Ticket purchases on invoice are generally not intended. The customer undertakes to pay the invoiced amount by the due date. Objections to the invoice must be raised in writing and with justification within 7 days. If payment is not made by the due date, the company is entitled to initiate legal action and suspend all services to the customer without further notice. BB AG reserves the right to require advance payment for services in whole or in part. Bank transfer fees are borne by the customer.

3.3. Online Ticket Shop Payment

Payment is made exclusively via selected and communicated cashless payment methods. The purchase confirmation is sent to the registered email address. Online ticket purchases on invoice are not possible. The purchase process is only legally valid once payment has been successfully charged. If a transaction is cancelled or not completed, all tickets are invalid.

3.4. Price and Service Changes

BB AG reserves the right to change service descriptions and price information on the internet as well as in brochures and price lists up to the conclusion of the contract.

4. Tickets and Annual Passes

4.1. Validity

All tickets are valid only during published operating hours until the printed expiry date, are personal and non-transferable. Multi-day tickets are valid on

consecutive days until the printed expiry date. Single rides are valid for one year from the date of purchase. Multi-ride tickets are valid for two years from the date of purchase. The annual pass is valid from 1 June to 31 May, regardless of the purchase date. The annual pass can be ordered at a discounted price or with special promotions during advance sales.

4.2. Loss or Theft

Lost, forgotten, or stolen day tickets, half-day tickets, and single rides will not be replaced. Annual passes and multi-day tickets are only replaced upon presentation of the blocking and sales receipt and a processing fee of CHF 15.00 exclusiv a new KeyCard. The lost ticket will be blocked. Incorrectly assigned cards are also subject to a processing fee of CHF 15.00.

4.3. Misuse

Any misuse of single, day, or multi-day tickets or annual passes results in immediate withdrawal without compensation. A handling fee of CHF 300.00 will be charged. In addition, a valid ticket must be purchased. Civil or criminal measures remain reserved. The customer is responsible for ensuring that no misuse by third parties is possible.

5. Refunds

5.1. General

Non-use of a pass or any other ticket not due to accident or illness does not entitle to a refund. All refunds are additionally subject to a fee of CHF 15.00. No entitlement to refund or rebooking exists for: single rides, half-day, day, two-day, multi-year, flexible passes, and seasonal parking cards as well as personal impediments, early departure, or unfavorable weather and snow conditions. In these cases, no refund or rebooking to another date is made.

5.2. Service Disruptions / Operational Closures

Due to disruptions in service provision / operational closures, restrictions or shutdowns due to force majeure such as wind and weather conditions, avalanche danger, lack of snow, closure of ski slopes, strikes, or official orders and recommendations, as well as operational failures (e.g., due to technical defects or power outages), no refund, extension, or compensation claims arise.

5.3. Refund in Case of Accident, Illness, and Death

In case of accident, illness, or death of the ticket holder and resulting early termination of the season, the refund request must be submitted by email to verkauf@brigels.ch by the end of the current winter season. After that, the entitlement expires. Annual passes or multi-day tickets that can no longer be used will be refunded upon submission of a medical certificate as well as ticket number or proof of purchase according to Articles 5.1, 5.3.1, and 5.3.2. Late-submitted passes/tickets as well as those used again after the accident/illness are not refundable. The certificate must be issued by a practicing physician. Upon receipt of the refund, the validity of the pass/ticket expires immediately. The refund is exclusively issued in the form of a voucher from BB AG.

5.3.1. Rückerstattung Mehrtageskarten

Multi-day tickets are refunded from the third day onward. For calculation purposes, the day after the last use is decisive. Upon refund, the validity of the ticket expires immediately.

5.3.2. Rückerstattung Jahresabo

The refund percentage of the annual pass is calculated as follows:

80 % of purchase price until 15.12.

60 % until 31.12.

40 % until 31.01.

20% until 15.02.

Ab 16.02. no refund

If the annual pass was already used in summer, the used rides will be deducted from the refund amount before 15.12.

6. Exclusion from Transport

According to regulations, customers may be excluded from transport if they are, for example: intoxicated or under the influence of narcotics; behave improperly; endanger third parties; disregard usage and behavioral rules; or disobey staff instructions. In case of repeated or serious violations, the ticket may be withdrawn.

If weather conditions are unsuitable for the activity, customers may also be excluded from transport.

7. Parking Fees

Unpaid or expired parking fees will be charged with a CHF 40 surcharge by Securitas AG. At night, absolute parking prohibition applies in zone 1. Improperly parked vehicles in zone 1 will be towed for a fee. An official report is reserved.

Zone 2 may only be used with a valid special permit for alpine pasture owners. In case of misuse of the permit, a parking fee of CHF 40.00 will be charged.

8. Safety and Liability

Ski and sledding slopes are professionally prepared daily with the greatest care. Marked ski slopes are secured, released, monitored, and controlled by slope patrol personnel of Bergbahnen Brigels during operating hours from 08:30 to 17:00. Marked slopes are closed outside operating hours so that preparation work can be carried out.

No liability is accepted for personal injury or material damage caused by failure to observe instructions, carelessness, negligence, or use of cableway facilities and slopes within or outside operating hours. No responsibility is accepted for damage to sports equipment.

Entering or using wildlife protection zones is strictly prohibited. These zones serve to protect wildlife and are accordingly signposted. Violations will be reported to the competent cantonal authorities. Further legal action remains reserved.

9. Rescue Service

If a person has an accident in the BB AG area and rescue services must be called, rescue and material costs will be charged. Third-party costs (e.g., REGA, doctor) must be paid directly by the person concerned. Any refund claims must be asserted against the respective insurance company.

10. Applicable Law / Jurisdiction

Swiss law applies exclusively. Exclusive place of jurisdiction for any disputes is the registered office of BB AG.

These General Terms and Conditions are valid immediately and replace all previous versions.

Bergbahnen Brigels AG

Brigels, 01.04.2026